

CATEGORY

5

SOLUTIONS

CENTURION



Chart Audit Solutions

windows based

multi-user, multi-facility
Enabled

mainframe interfaces

appointment scheduling

multiple revenue center or
department centric
breakdown formats

secondary payer/charge
Segregation

focus audit charge
Segregation

easy discrepancy
documentation

multiple results findings
reporting

audit agreement printing

automatic posting of
discrepancies to
your mainframe

robust reporting
and analytical tools

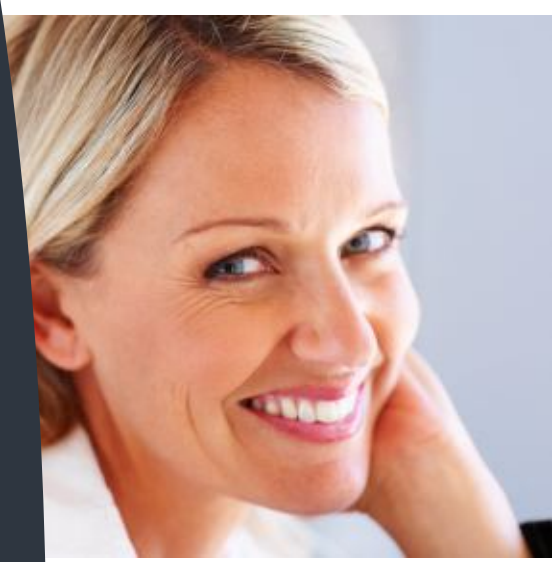
automatic predictive
concurrent audit selection

integrated performance
management module

Excel exports

Integrated optional biller
account resolution
sub-system

Extraordinary ongoing
product support



You might be asking if you really need Chart Audit software

PERHAPS NOT

You may be one of those rugged individualists who don't believe they need a road map or GPS because you enjoy the thrill of wandering blindly through the countryside. After all, you'll get there sooner or later won't you?

The simple truth is that when applied to your Chart Audit department this type of approach always results in higher costs, increased personnel turn-over, decreased productivity, and lower levels of revenue retention.

Performing the actual audit is simply the starting point in a comprehensive set of strategies that are at the core of any well managed revenue integrity program.

FEATURED ANALYTICS

- TOP 100 BILLING ERRORS
- DEPARTMENTAL SUMMARY ERRORS
- DEPARTMENTAL DETAIL DISCREPANCY EXPLOSION
- AUDITOR PRODUCTIVITY
- FINANCIAL CLASS ANALYSIS
- DISCREPANCY REASON ANALYSIS
- AUDIT TYPE ANALYSIS
- RESULTS BY INTERNAL AUDITOR
- RESULTS BY EXTERNAL AUDITOR
- RESULTS BY INSURER
- RESULTS BY AUDIT COMPANY
- DISCREPANCY TREND ANALYSIS

Productivity, analytics, and performance tools that yield results

OUR FOCUS IS YOUR RESULTS

It becomes exceedingly easy to develop an "audits in/audits out" mindset after years of auditing — making appointments, documenting the same discrepancies audit after audit, and feeling absolutely powerless to effect real change. The truth is that the hospital doesn't employ their auditors to perform audits — they employ their auditors to maximize and protect their revenue opportunities.

While we provide our auditors with the most efficient and optimized audit processing tools available our mission is to provide you with a complete set of tools to take the next step in the development of your department's revenue generating machine. The facts are that taking that next step without adequate technology support is almost impossible without making a personnel investment few hospitals are prepared to make.

In an era where "do more with less" are our marching orders we can provide you with the tools you need to drive productivity, identify the root causal issues associated with your revenue losses, and assist you in structuring remedial action plans that yield meaningful and more importantly lasting performance improvement measures.

All for the price of a software package that you would pay our asking price for just to have the benefit of our Nurse Auditor clerical technology support.



All the Basics

Our definition of the basics may be different than your I.T. department's. If all you're getting is a breakdown, strap yourself in. Centurion will provide you with the ability to track all audit related information, print breakdowns that include CPT and HCPCS codes in Rev Center or Departmental order, easily post your findings including unbilled items, print your results documents in Rev Center or Departmental order, print your Audit Agreement, and then send the results of your work back to your financial system for posting — every tool you'll need to easily process your audits while eliminating many opportunities for routine posting errors that creep in when posting in multiple systems.

Auditing 202 Tool Chest

Our extended resources provide you with the ability to easily perform many advanced functions that are unavailable in any other software. Centurion will allow you to segregate charges between a primary payer and a secondary payer such as patient paid items or Gift-Of-Life charges.

Sorting through an entire bill of charges when you're just auditing one or two departments causes a level of work that adversely impacts productivity. Our Focus Audit capability allows you to easily segregate any department or departments within any account and create an audit with just those charges which simplifies your audit considerably.

Centurion also provides you with the flexibility to customize many of the system drivers such as internal auditors, external auditors, insurance companies, discrepancy reasons, audit status, departments, revenue centers, financial classes, security profiles, and many other parameters all without the intervention of programming resources.

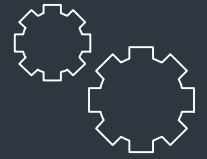
Analytics & Performance Management

At the core of Centurion is a robust analytical engine that allows you to identify almost any data elements you would like to see. Filters for facility, date ranges, departments, and revenue centers are all available with the press of a button.

Having the ability to understand the challenges is just the beginning. Our Performance Management module allows you to create powerful performance improvement plans that are easily disseminated to all the stakeholders. You create the plan, Centurion makes managing it a piece of cake. Tasks that took hours now take minutes.

Predictive Concurrent Audit Selection

Tired of guessing which accounts should be selected for Concurrent Audit? Our Predictive Concurrent Audit selection process will review hundreds of recent discharges and identify audit candidates based upon historic discrepancy patterns and frequency.



OUR CLIENTS ARE SPECIAL

Our clients include some of the biggest and best healthcare systems in the country. We're honored that they've chosen us for the obvious reasons but more importantly because they provide us with the feedback that allows our system to be the best product available at any price.



AFFORDABLE ACQUISITION OPTIONS

Today all of us are fighting tight CapEx budgets and we've created options that allow you to enjoy our system with little or no CapEx investment. If you're ready to solve your Chart Audit challenges but don't have the budget contact us for a solution that will work for you.



WE KNOW AUDITS

We've been in the audit business for over 25 years and not only understand the technology solutions that drive results but also speak your language as well. There's nothing worse than trying to explain what you do to a software engineer that doesn't understand the wonderful world of auditing.

PARTIAL SYSTEM FEATURES LISTING

AUDIT PROCESSING

Complete auditor modifiable audit profile	Multiple breakdown report formats in Rev Center or Dept. order	Optional documentation of discrepancy location	Ability to easily segregate Focus Audit charges
Allows audit assignment to internal auditor	Internal "Tickler" system for automated follow-up	Document notes at charge code level	Multiple discrepancy summary reports in Rev Center or Dept. order
Allows case specific auditor notes and comments	Multiple discrepancy posting methods	Easy addition of Unbilled items from CDM database	Automatic printing of Finalization document
Allows for audit status assignment	Automatic classification of Over, Under, & Unbilled items	Allows inter-account charge transfer	One button upload to your in-house financial system
Allows for audit scheduling	Optional documentation of discrepancy reason	Simple segregation of secondary payer charges (Gift-of-Life)	Easy audit archiving following completion

ANALYTICS

Top Errors report	Discrepancies by Revenue Center	Results by External Auditor	Results by Audit Company
Trailing Quarter Revenue Losses	Discrepancies by Department	Results by Audit Type	Error Trends Analysis
Discrepancy Reason Report	Departmental Explosion	Results by Financial Class	Discrepancies by Shift
Discrepancy by Location	Results by Internal Auditor	Results by Insurer	And many more

DATA

Imports Itemized Bill detail from your financial system	Multi-user enabled	Stores detailed results for years	Long-term archive
Exports results to your financial system	Multi-facility enabled	User modifiable database drivers	Integrated database management tools

OTHER

Predictive Concurrent Audit selection module	Integrated security system	System user audit trail	Optional Biller Account Resolution Manager module
Integrated Performance Improvement Plan Creation Module	Integrated Knowledge Base	Night automated processing of CPU intensive tasks	Continuous product enhancement
Easy Focus Audit charge segregation	Charge Master data import capability	Simple binding to your financial system	World Class Support

SEE IT LIVE TODAY

We would like to invite you to experience a live web-based product demonstration to better understand how our solutions can play an important part in your revenue integrity programs. Please call or e-mail us to make the necessary arrangements.

CATEGORY



SOLUTIONS

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